



WOODLAND DOGS LTD

TERMS & CONDITIONS / DISCLAIMER

Woodland Dogs Ltd will hereafter be referred to as 'WDL', you The Client will hereafter be referred to as 'the owner'.

Please note. This is a legal and binding document.
By sending your dog/s to WDL you are automatically agreeing to our T&C's as set out below.

Please read carefully the T&C's & Questionnaire before printing and signing
No dog/s will be accepted into WDL Day Care Boarding without both forms being read, completed and signed by you, the owner.

Dog(s) Name & Owners Name

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PLEASE ANSWER ALL QUESTIONS WITH YES/NO OR GIVE DETAILS

I, the owner understands and agrees that at least one of the contact numbers given above will be on and contactable AT ALL TIMES while your dog/s are in the care of WDL, if not please give details

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I, the owner confirms that my dog/s vaccination records include current vaccinations against Canine parvovirus, canine distemper, canine adenovirus/infectious canine hepatitis, leptospirosis, kennel cough and other relevant diseases, if not please give details

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I, the owner confirms and will provide certification from my vet of a recent titre test that will be accepted instead of a booster vaccination, the certification must be valid for the duration of your dog/s stay at WDL, whether day care or boarding, if not please give details

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I, the owner understands that if my dog/s is showing signs of illness i.e., sickness, upset tummy, coughing, conjunctivitis or other such ailments that my dog will be kept at home until clear of any illness for 24hrs, I understand that I will still pay for my dog/s space during the duration of illness

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I, the owner give full permission for my dog/s to be walked off lead with other dogs in the care of WDL, if not please give details

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I, the owner give full permission for my dog/s to be toileted with other dogs in the care of WDL, if not please give details

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I, the owner give full permission for my dog/s to be co-habited with other dogs in the care of WDL, if not please give details

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I, the owner give full permission for my dog/s to be socialised and play with other dogs in the care of WDL, if not please give details

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I, the owner give full permission for my dog/s to sleep with other dogs in the care of WDL, if not please give details

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I, the owner give full permission for my dog/s to be crated, for their own safety if for any reason my dog/s have to be left unattended if not please give details

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I, the owner give full permission for my dog/s to be isolated from other dogs and crated if sick, injured or carrying a potentially infection disease, if not please give details

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I, the owner give full permission for my dog/s to be left in the care of a responsible WDL carer/keyholder in the event of an emergency, if not please give details

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I, the owner give full permission for my dog/s to occasionally be left unattended for no more than an hour, if not please give details

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I, the owner give full permission for my dog/s to be transported in a purpose dog carrying vehicle with other dogs in the care of WDL, if not please give details

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I, the owner gives full permission for my dog/s to be travelled in a car with restraints in the event of an emergency (i.e. fire), if not please give details

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I, the owner give full permission for my dog/s to be fed separately to avoid distress or food aggressive behaviour, if not please give details

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I, the owner give full permission for my dog/s to be medicated with their correct labelled medication as per instructions, if not please give details

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I, the owner give full permission for my dog/s to be taken to the nearest reputable vet to be given medication if my dog is proving difficult or getting stressed, if not please give details

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I, the owner give full permission for my dog/s NOT to be transported or taken out in extreme weather conditions and am happy for my dog/s to be socialised with other dogs in the home and grounds of WDL, if not please give details

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I, the owner give full permission for my dog (under 1 year) to be habituated to noises, objects and activities within the care of WDL, if not please give details

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I, the owner give permission for my dog/s (under 1 year) to learn how to interact with people, other dogs and other animals within the care of WDL where such interaction benefits my dogs welfare, if not please give details

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I, the owner give full permission for my dog/s to spend the day at the home of WDL and be exercised in the play areas when a new dog is on their trial/familiarisation day, so that all dog/s are introduced safely to each other and for the new dog to get used to the smells, noises and the other dogs in a controlled safe secure environment, if not please give details

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I, the owner give full permission for my dog/s to be recorded/photographed if safe to do so, if not please give details

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I, the owner understand that photos/videos are only done when all dogs are safe and secure, please note **photos and videos are not guaranteed.**

I, the owner understands and gives permission for my dog/s to be in the home with other small animals, i.e. tortoise & parrot (in appropriate vivarium and appropriate bird cage) and gives permission for interaction between my dog/s and small animals if safe to do so and monitored (at no point will my dog/s be left unattended with other animals), if not please give details

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I, the owner understand that my dog/s will sometimes come home smelly, dirty and tired, we are not groomers.

I, the owner understands that I the owner is responsible for insuring and microchipping my dog/s and MUST provide yearly copies of insurance, microchip documentation, vaccination documents and to inform WDL of flea/worming treatment schedules, if not please give details

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I, the owner understand that my dog/s will receive the utmost care and attention whilst in the care of WDL.

I, the owner understands that WDL cannot be held responsible for any injuries received or inflicted on any other animal or person, damage to property, straying or loss of dog/s or illness that may occur in WDL's care.

I, the owner understand that WDL is not responsible and will not cover any costs for vet bills, injuries received or inflicted on my own dog/s or other dogs or animal or person, I, the owner understand that WDL is not responsible for any damage to property, straying or loss of dog/s or illness that may occur in WDL's care.

I, the owner will disclose any past medical/behavioural history that could prove instrumental in WDL's agreement to have your dog/s in our care, please give details at end of form.

I, the owner agree that my dog/s has received good training and has not shown any signs of outward aggression towards other dogs, people or livestock and if my dog/s does show any signs of aggression WDL reserves the right to not walk my dog/s and cannot be held responsible for any such incident or cost that arise from said behaviour.

I, the owner understand that WDL reserves the right to muzzle my dog/s if in the best interest of my dog and other dogs or peoples safety, if not please give details

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I, the owner understand that my dog may come back smelly & wet. The dogs are walked on private fields where foxes, rabbits, badgers and deer all roam and therefore poo, and all dogs love to roll in poo. There are also paddling pools in their play areas, some dogs like to rough n tumble and don't care what they're rolling in when doing so, and again we are not groomers.



Please note that a dog's natural way of play is with mouth, teeth and claws, injuries do happen from time to time, these are to be expected when your dog/s is being socialised as a group and WDL will not be held responsible for any such incidents or costs relating to, please note that WDL takes hygiene incredibly seriously to minimise the spread of illness and bugs but please be aware that WDL dog/s are only walked on private land, please do not assume if you dog/s has picked up a bug that its originated from WDL, you the owner, walks on public land and this increases the risk of the spread of illness, therefore WDL will not be held responsible for any illness's or bugs. WDL highly recommends that you have your own insurance to cover any such incidents.

I, the owner am responsible for my dog/s insurance and for keeping it up to date, if not please give details

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I, the owner understand that my dog/s must be up to date with inoculations, vaccination card to be presented on trial along with insurance details, microchip numbers, vet details and emergency details, if not please give details

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I, the owner understand that my dog/s must be kennel cough vaccinated and kept up to date, WDL WDL aims to keep it out of our centre including only walking on private land, WDL cannot be held responsible if your dog/s pick up Kennel Cough, please note you, the owner walks your dog/s on public land, if your dog/s picks it up it doesn't mean its been picked up at WDL.

I, the owner understand that my dog/s must be up to date with their de-fleeing and worming programme and provide regular proof of this to WDL, if not please give details

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I, the owner will provide a secure and well fitted collar with a tag displaying WDL's number **07732 876 092** and your own number or vets number, harnesses are accepted but only alongside a secure fitted collar, harnesses are not accepted on their own, if not please give details

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I, the owner understand that WDL reserves the right to request you to pick your dog/s up early if in the best interest of your dog, if not please give details

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I, the owner understands and agrees that WDL can with immediate effect give notice of end of contract within reason and will only do so if absolutely necessary, if not please give details

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I, the owner understand and agrees that no bitches in season will be allowed at WDL but I, the owner understands and agrees that I will still pay for my dog/s regular slot.



I, the owner understand and agrees that WDL cannot be held responsible for any pregnancies that may occur.

I, the owner understand that I will still pay for my dog/s space regardless of whether I use it or not.

I, the owner understand and agrees that WDL reserve the right to take my dog/s to the nearest veterinary practice if needed, if not please give details

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Please note that NO tracking devises are permitted at WDL, they will get lost or eaten!

I, the owner understand and agrees that my dog/s must come to WDL for a familiarisation day before being approved by WDL for Day Care, this is a paid day.

I, the owner must be on hand during the duration of the familiarisation day in case of needing to collect my dog/s if he or she doesn't settle, if not please give details

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I, the owner understand that if my dog/s needs to be isolated or collected for any reason that full payment is still required.

I, the owner understands that if my dog/s has to isolated this will be within the home of WDL or if needed at a local reputable vet of WDLs choice, if not please give details

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I, the owner understands that in the event of an injury or death, that WDL will use all contact numbers given to get hold of me, the owner. One of the given numbers must be available at all times during your dog/s time at WDL, if not please give details

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I, the owner, will label all food bags, containers, leads, harness's, toys, blankets, coats and medication, if not please give details

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I, the owner, will make sure my dog/s have been toileted before arriving at WDL, if not please give details

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I, the owner will make sure my dog/s have had breakfast at least an hour before arriving at WDL, if not please give details

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PAYMENT

I, the owner understand and agrees that full payment will still be made during extreme weather conditions regardless of whether or not, I, the owner are able to bring dog/s to WDL (lieu days will be offered if they are available but WDL does not guarantee this).

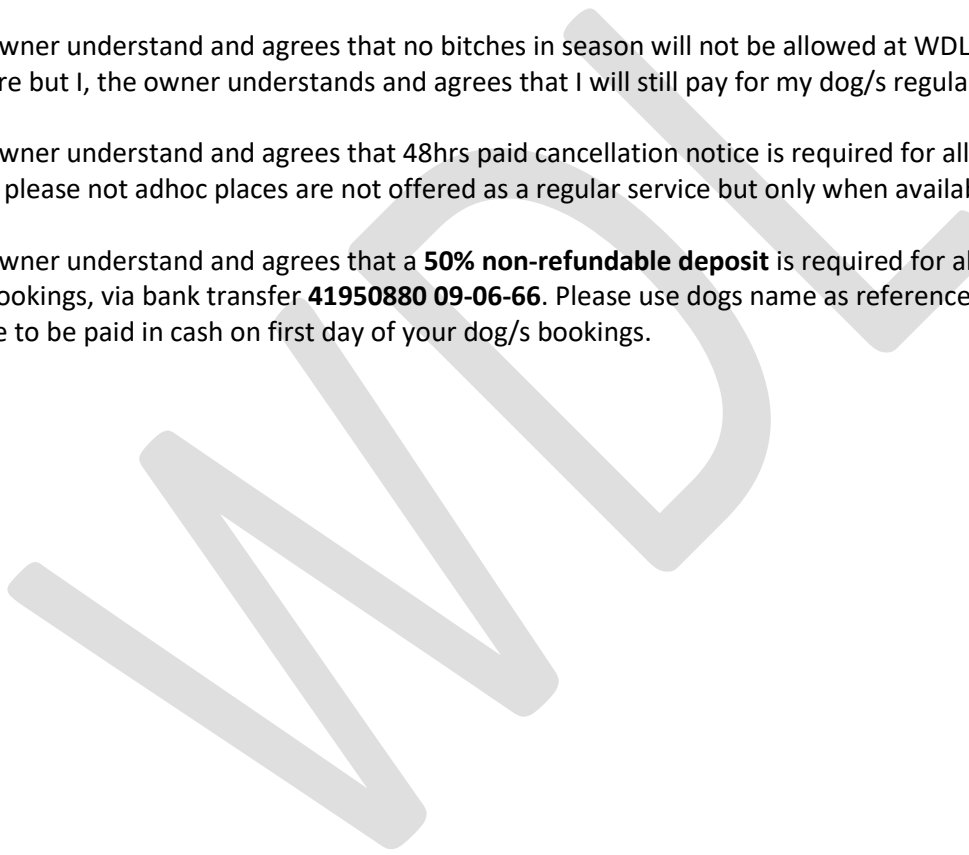
I, the owner understand and agrees that WDL requires a 3 week paid cancellation period for all Day Care dog/s by either parties, this includes if notice has been given to me by WDL.

I, the owner understands and agrees that I will still pay if my dog/s can't make their agreed regular weekly slot, regardless whether, the owner chooses to use said slot, I also understand the WDL will not give my dog/s regular Day Care slot to another dog unless I give permission to do so.

I, the owner understand and agrees that no bitches in season will not be allowed at WDL for regular Day Care but I, the owner understands and agrees that I will still pay for my dog/s regular slot.

I, the owner understand and agrees that 48hrs paid cancellation notice is required for all ad hoc places, please not adhoc places are not offered as a regular service but only when available.

I, the owner understand and agrees that a **50% non-refundable deposit** is required for all longer term bookings, via bank transfer **41950880 09-06-66**. Please use dogs name as reference, with the balance to be paid in cash on first day of your dog/s bookings.





PLEASE NOTE

- **Pick up and drop off times:**

Monday-Thursday drop off between 7 & 8am, pick up between 4.30 & 6pm.

Friday drop off between 7 & 8am, pick up between 4.30 & 5.30.

Saturday Day Care will be arranged separately between WDL & Owner.

All times can be subject to change.

Please always ask if you need earlier or later.

- **Please be aware of and respect my neighbours, if you arrive early please wait quietly until I come out and collect your dog, please do not shout over gates!**
- **Please be aware that this is my home and respect it as such, I'm not a kennels!**
- **Please do not shout over the gates as this really upsets the dogs.**
- **Please do not encourage your dog/s to run and jump up at gates at pick up times.**
- **Absolutely NO pick up or drop offs on Sundays or Bank Holidays.**
- **All calls/enquiries will be answered during normal working hours or the next working day, no calls will be taken after 6pm, Sundays or Bank Holidays.**
- **Please do not park over, block or turn around in my neighbours' driveways, even if just for a 'few seconds'...**
- **Please do not park on the pavement or up the kerb - parents with prams, children, wheelchair users, the elderly and pedestrians need to be able to walk along the pavement safely.**
- **Please don't allow your dog/s to wee/scent/poo outside of WDL gates or wall, this is still a home and encourages every dog that walks pass to do the same.**
- **Please note the dropped kerb is for you, my owners to be able drop off/pick up safely, please always reverse up to the stationary car parked outside to allow another owner to pull in front safely, and please consider other owners when parking.**